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RVM Achieves kCura's Orange-level Relativity Best in Service Designation for Third Year

NEW YORK, March 18, 2015 – [RVM Enterprises, Inc.](#) is proud to announce that they have once again achieved [kCura's](#) Orange-level Relativity Best in Service recognition for exceptional customer service for Relativity end users. A leader in technology, RVM is one of an elite group of partners to achieve kCura's Orange-level Best in Service designation world-wide. RVM has received a Best in Service designation every year since 2010.

To coincide with this achievement, [RVM](#) will be participating in kCura's Relativity Best in Service Trust site. Trust.kcura.com/relativity presents system performance data for Relativity Best in Service Premium Hosting Partners' data centers. This public listing of infrastructure quality offers transparency into Relativity service delivery and helps ensure a positive end user experience. By publishing delivery metrics to the site, RVM can demonstrate the health of its environments and provide clients with insight into the quality of its offering.

"RVM places client experience, data protection, and systems availability at the forefront of its priorities. The Trust site provides RVM's clients and prospective clients with the much needed confidence required to compete in today's changing market," said [Geoffrey Sherman, RVM's Chief Technology Officer](#). **"RVM has been a Relativity Best in Service partner for five years in a row and was one of the first to participate in the Trust site."**

Through a voluntary audit, Relativity Best in Service partners demonstrate their expertise and experience hosting projects in Relativity. kCura evaluates these partners in three areas: technical infrastructure, customer service, and product expertise. Additionally, Best in Service partners meet a set of requirements for their duration as a hosting partner, size of Relativity installations, and core Relativity certifications.

kCura has two designations for Best in Service: Orange and Blue. While both are certified to provide a quality Relativity experience, Orange-level partners are recognized for making additional investments in people, process, and technology to manage installations with above-average user counts—all while maintaining the high standards of Best in Service.



“This designation demonstrates RVM’s outstanding customer service, technical expertise, and product knowledge,” said Andrew Sieja, president and CEO of kCura. “We’re excited to recognize them as an Orange-level Best in Service partner.”

About kCura

Recognized as a “Leader” in [Gartner’s 2014 E-Discovery Magic Quadrant](#), kCura are the developers of the e-discovery software Relativity. Relativity has more than 100,000 active users worldwide from organizations including the U.S. Department of Justice and 195 of the Am Law 200. kCura helps corporations, law firms, and government agencies meet e-discovery challenges by installing Relativity on-premises and providing hosted, on-demand solutions through a global network of partners. kCura has been ranked the 175th fastest-growing technology company in North America on [Deloitte’s Technology Fast 500](#) and named one of [Chicago’s Top Workplaces](#) by the Chicago Tribune. Please visit kCura at www.kcura.com for more information.

About RVM

A leader in the eDiscovery industry, [RVM](#) has been the preferred provider of eDiscovery services and data solutions to leading corporations and AmLaw 100 firms for nearly two decades. RVM is headquartered in New York, with offices in Chicago, Cleveland and Los Angeles. Its experienced professionals can assist around the world, across industries and in both the private and public sectors.

RVM’s services include Forensic Data Collection, Data Processing and Production, Data Hosting, Advanced Data Analytics, eDiscovery Strategic Consulting, Information Governance Consulting, Litigation Readiness, and Managed Document Review.

RVM has been ranked on the Inc. 500|5000 for the fourth consecutive year and has been recognized by the WPO as one of the 50 fastest growing women-led businesses around the globe. RVM has a strong commitment to diversity and inclusion and is proud of receiving certification as a women’s business enterprise by the Women’s Business Enterprise National Council (WBENC).

For more information about RVM, please visit us at www.rvmediscovery.com.